

### Reimbursement Questions?

Monday - Friday: 8:30am - 6:00pm EST  
Elutia@thepinnaclehealthgroup.com  
866 - 369 - 9290

The Elutia Reimbursement Support Center is available at no charge to assist with your Coverage, Coding, and Payment questions for SimpliDerm.

### Services Include:

#### General Reimbursement Support

- Support providers with appropriate coding options
- Reference guides approved product options
- Coverage policy information
- Review inadequate reimbursement

#### Benefit Verification and Prior Authorization Support

- Support regarding appropriate documentation
- Benefit Verification and Prior authorization support
- Prior Authorization denial support

#### Claim Appeals

- Support physicians and patients with appeal process
- Assist with appeal letters and documentation necessary to approach payers with appropriate coverage requests
- Outline permitted appeal steps and peer to peer opportunities

For more information, consult the Elutia Reimbursement Support Center:

Email: [Elutia@thepinnaclehealthgroup.com](mailto:Elutia@thepinnaclehealthgroup.com)

Phone: 866-369-9290

For complete product information, please visit:

<https://elutia.com/products/soft-tissue-repair/simpliderm/>